

ARCA-SWISS Monoball Z1 Warning

Besancon, June 15, 2008

ARCA-SWISS, manufacturer of Monoball Z series, has learned only recently through representatives of the Wimberley "Sidekick" that there might be a very limited number of Monoball Z tripod heads, manufactured before June 15, 2008, with an assembly error. This assembly error has presently touched only 0.2% of all ball heads sold worldwide.

Concerns are not correct that the quickset device, which is located on the ball, turns freely and the equipment can drop immediately. When the stem loosens from the ball, a considerable force is still required to separate the two pieces.

The increased holding power of the ARCA-SWISS Monoball heads is the reason this problem has shown up, which made the assembly error visible.

In each manufacturing process an individual error can have consequences, this is why ARCA-SWISS has implemented additional control mechanisms to resolve such incidents and rule them out.

The customers of ARCA-SWISS enjoy a 5-year warranty on their equipment; and can ship them to ARCA-SWISS International in France, or Precision Camera Works in the U.S. for a free inspection if they feel their Monoball is unsafe. Send to the closest location.

Sincerely,

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