

# **International Shippers Very Important!!**

In an effort to combat illegal import/export scams, many customs offices require you to present your original shipping documents to them as proof that you shipped the item to us for repair.

If you cannot present these shipping documents these customs offices may charge you duty and/or taxes when you receive your returned equipment based on the declared value of the items. We are required by the USPS to declare the items' value so we can insure the package/shipment for an appropriate amount, the duty or tax in your country will be based on this amount.

Even though we always include several copies of the repair invoice on the outside of the box and also inside the box with the repaired equipment, the customs offices will not accept them as proof that the item is merely being returned after repairs.

THE ONLY DEFINITIVE PROOF a customs office will usually accept is the original shipping documents – proving your shipment is a returning repair. (And not, as they [wrongfully] suspect a purchase in disguise as a repair.)

We cannot be held responsible for duty/taxes that are charged to you as a result of failing to retain and proffer the original shipping documents to your customs office(s). We will not reimburse any duties/taxes charged to you as a result.

We advise you to contact your customs agency for further information, requirements and clarifications before shipping your equipment to Precision Camera Works.

Thank you!